

### What is this?

This document provides SpinetiX license resellers an overview on how to order SpinetiX WIDGETS, KIOSK or SYSTEMS licenses for SpinetiX DSOS™ compatible digital signage players.

Below you will find information on setting up your account on the SpinetiX Activate platform, gaining access to the license ordering module, making, and receiving orders via the platform.

# SPINETIX ACTIVATE PLATFORM

Please follow the steps below to set you up on the SpinetiX Activate platform.

STEP 1: Sign the License Reseller Agreement and send it back to the SpinetiX Team





STEP 3: Send an email to the <u>store@spinetix.com</u> requesting access to the License Ordering module providing the email address that you used to setup your Activate account with along with your Account ID which you can find in the settings.

3 C activate spinetiz.com	<b>HMP400</b> WIDGETS KIOSK
	SYSTEMS
NEW USER	

A SpinetiX team member will respond confirming that you have been granted access to the License Ordering module of the SpinetiX Activate platform.

# LICENSE ORDERING PROCESS

Please follow the steps below to order licenses.

- STEP 1: Once signed-into the Activate platform, navigate to the License Ordering page using the button on the Left Navigation bar
- STEP 2: Enter the quantity of each type of license that you would like to order, then click Order
- STEP 3: Your order will be filled immediately and show up in Your Orders in the bottom section
- a Order Number
- **b** Order Date
- C Comment Field 1
- d Comment Field 2
- e Order summaryf Click to display License Codes



Olick to cancel order



#### STEP 4: Send the License Code(s) to your customer

STEP 5: Your customer will assign the License codes to the appropriate Activate account and activate the licenses onto their desired players.

### NOTE

• You can cancel an order at any moment until the end of the month it was ordered as long as none of the licenses have been assigned to another Activate account. If you cancel an order, you will not be invoiced for that order.

# LICENSE INVOICING

STEP 1: Each month, you will receive a summary of the orders you've made on the Activate platform by email.

**STEP 2:** The SpinetiX store team will follow up with the corresponding invoice. Payment of those invoices will be according to your payment terms granted by SpinetiX.

#### NOTE

- A summary of all orders placed during the month accompanied by a .csv file listing the license types, codes and order dates associated to the month's orders for your convenience will be sent to the email address associated to your account. Check your spam folder if you do not find the email in your inbox.
- The invoicing is done on the first day of each month for all orders placed in the previous month.

pineti)	K Activate - Order	Summary for Ja	nuary 2024 for /	AV Distribut	or
JD	John Doe To ●Business Partner				
	Dear Business Partner,				
	Below, you will find a sumn the past month. Attached t associated to the past mon	nary of the licenses which o this email, you will find a th's orders for your conven	you have generated on the CSV file listing the license ience.	e SpinetiX Activate s types, codes, and	Platform over order dates
	Order Number	Order Date	WIDGETS	KIOSK	SYSTEMS
	#2346679598754	12 JAN 2024	2	2	2
	#2346679598754	12 JAN 2024	5		
	#2346679598754	12 JAN 2024	2	2	4
	#2346679598754	12 JAN 2024	3	1	
		Total	12	5	6
	The SpinetiX Store Team w below summary or you nee	ill now issue the correspon d some further details, ple	nding invoice. In case you ase contact us via store@	see any discrepancy spinetix.com.	y with the
	We thank you for your busi	ness.			
	Best regards,				

### SUPPORT

If you have any questions on how to use the SpinetiX Activate platform, please use the live chat support provided within the platform or contact our team at <a href="mailto:support@spinetix.com">support@spinetix.com</a>